

**SPECIAL
POINTS OF
INTEREST:**

- Missing Man Rescued
- Inspiration from our Peers
- Annual Recertification

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New Safety Standards for Drilling

In the wake of the BP Deepwater Horizon tragedy, we have been paying close attention to the response of both the oil and gas industry and federal regulators to establish a path forward to ensure something like this does not happen again, or at least to minimize the risk.

The Bureau of Offshore Energy Management (BOEM) reacted by mandating that all offshore lease holders develop and implement their own Safety and Environmental Management Systems (SEMS) in accordance with the American Petroleum Institute's (API) Recommended Practice 75, or commonly known as SEMS. Following initial implementation, the leaseholder will be required to have an audit conducted by a third party auditor within

2 years, and at least once every 3 years thereafter. The comprehensive audit will involve the evaluation of 13 key elements of the SEMS programs.

Another part of the BOEM Rule is to have access to the lease holder's methods for evaluating contractors. Key points in the evaluation will include: 1) confirmation that contractors are fulfilling their responsibilities 2) records showing employees receive training and the means to verify that employees have understood the training and 3) what steps are taken to verify that contractors perform their services correctly and that their safety systems and equipment are in operating order. The rule also may require operators

to develop and implement stop work authority, ultimate work authority, employee participation programs, and whistle blower protection.

What does all of this mean to ISS? It means we are positioned to provide these third party audit services on behalf of operators, work with contractors to align their safety management activities with those of the operators, and to implement the SEMS programs developed by our clients. More importantly, we will be an active participant in these fundamental changes that the industry will undergo as a result of the lessons learned from the BP incident.

ISG Receives PRAISE Award

On January 18, ISG was presented with the President's Recognition Award In Safety and Environment (PRAISE) Award at Chevron's Business Partner Safety Improvement Council (BPSIC) meeting. The award recognized ISG for working over four and a half years and 388,000 man-hours

without an OSHA recordable injury (as of July 1, 2010).

Ray Flores accepted the award and was asked to present the Incident Free Operations (IFO) Moment at the BPSIC meeting. He discussed the importance of Behavior Based Safety (BBS) and shared ISG's

BBS Observation results from 2010. Ray opened and closed his presentation with video testimonials from ISS Safety Coordinators. He received many compliments from the audience, they enjoyed the information and personal stories shared.



Get your own
personalized health
plan, today!

Want to Live a Longer Life?

Over the last two years, ISG has made available to all employees the opportunity to participate in our Corporate Wellness Program. In 2009, nearly 100 employees completed a Health Risk Appraisal (HRA) Questionnaire and physical conducted by Sterling Wellness. The results returned to each participant analyzed their personal health risk factors, and made recommendations on lifestyle changes that may reduce these risks. Some of those with high risk factors also took advantage of personal counseling and coaching from the Sterling Wellness medical staff.

In 2010, participation was much less as it was difficult logistically to provide access to those who might have been interested.

This year, in conjunction with our health plan provider, we have engaged the services of American Health Data Institute (AHDl) to assist us with disease management. This means we will have a valuable resource to provide assistance with chronic disease management of employees who participate in the ISG health plan.

Through their Key Care Guide PHD Network developed by Duke University, AHDl offers a complete Health Management Program including on-line access to in-depth information on wellness issues, Personal Health Assessments used to develop your own personalized health plan, and the promotion of the Five Essential Elements of Wellness:

- ◇ Health Education
- ◇ Nutrition

- ◇ Exercise and Fitness
- ◇ Stress Management
- ◇ Personal Development

The Health Management System is designed to help educate individuals about the long-term benefits of improving overall health.

The Key Care PHD Network is available via the Internet to all AHDl Members – and there is NO cost to our employees.

Start 2011 off by discovering what a healthier lifestyle can do for you. For more information, contact Chris Lafleur or Susan Pickett in Human Resources. Read more about AHDl on ISS' intranet (<https://indsg.securespsite.com/iss/default.aspx>).

Tapping into the Canadian Market

In 2010, Operator Qualification Solutions Group (OQSG) created 50 Operator Qualification (stand alone) courses for Enbridge Pipeline in Alberta, Canada. Some of these courses mirror the tasks covered in OQV5. These qualification courses are not regulatory, but considered best practice.

Enbridge is Canada's largest transporter of crude oil, with about 9,500 miles of pipeline, delivering more than two million barrels per day of crude oil and liquids. Through the years, Enbridge has been pivotal in opening new markets

for Canadian crude. They've expanded beyond a carrier of crude to gas transportation systems, gathering and shipping billions of cubic feet of natural gas each day.

The courses built by OQSG for Enbridge are based upon standards set by the Canadian Standards Association (CSA) rather than the Department of Transportation (DOT) as in the United States. The CSA provides guidelines for operating in a plethora of industries which include, but are not limited to: Construction, Electrical, Energy, Environmental, Health Care,

Information Technology & Telecommunication, Mechanical & Industrial Equipment, Occupational Health & Safety, Public & Community Safety.

OQSG and the CSA are working together with mutual goals of enhancing safety and education for the pipeline industry.



Operator Qualification Solutions Group

Missing Man Rescued from Sailboat



A missing mariner who departed Houston on Saturday, January 8th for a trip to Mississippi was found safe the following Wednesday off the coast of Louisiana, a US Coast Guard spokesman said.

Josiah Victor Hoffman, 52, anchored

off the coast of Marsh Island, (south of Morgan City, LA), after a storm on Sunday damaged the rudder of his sailboat, said Petty Officer Steve Lehmann, a spokesman for 8th Coast Guard District in New Orleans.

Hoffman radioed for help and was rescued about 4:30 AM Wednesday by the crew of the Cajun Courage, an offshore supply vessel off Marsh Island in Vermillion Bay. Gerald Monceaux, ISS Safety Coordinator, was part of the Chevron EMC crew that helped Mr. Hoffman upon

rescue, giving him food, warmth and a phone to call his wife.

The Coast Guard searched by airplane on Tuesday for the 32-foot sailboat 'Long Last'. The successful outcome was welcome news to searchers. "This is how we like to see our search and rescue go," Lehmann said. "He effectively used a 'float plan' where he told his wife where he was going and what time he was expected to be there. When he didn't arrive, she contacted the Coast Guard." (chron.com/news/Houston).



Pictured from left: Josiah Victor Hoffman & Gerald Monceaux

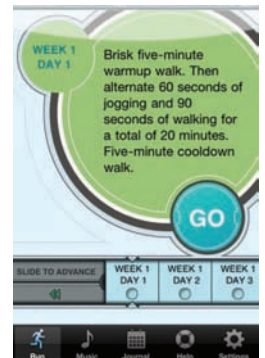
Inspiration from our Peers

Davin Smith with OQSG began setting new goals for himself in June of 2010. Eating healthier and exercising was what he had in mind. He ate smaller portions at lunch and declined cake in the conference room as co-workers celebrated birthdays. Davin began running regularly and the pounds melted away- he lost 45 pounds in five months!

Trey Speyrer (OQSG) shared Davin's ambition and set his own goals. In 45 days, Trey logged a total of 89 miles and lost 21 pounds in four months!

Davin and Trey used technology to keep themselves motivated and to meet their objectives. Through Nike Challenge, they were able to test one another, family members

and friends that were all traveling down the same path towards a healthier life. Daily checks on Nike Challenge told them who was meeting their goals and caused heckling for those that didn't. The apps that they used were; Nike Plus (to track their speed, pace and distance), LiveStrong, Ipod Cast and C25K (Couch to 5K).



Bad to the Bone

The ISG office employees celebrated Halloween by bringing back the 80's. They clad the offices with posters of New Kids on the Block, Doogie Howser, Fred Savage, Corey Haim and other various pages ripped from Teen Bop magazines. They were stoked to sport their rad outfits down Jefferson Street in Lafayette.



Halie Goodrich



Trey Speyrer



Julie Langwell



Blake Dore

Photos courtesy of Trey Speyrer

**Employees
successfully complete
the HAZWOPER
Refresher training.**

Annual Recertification

Maintenance of current training certifications is critical to what we do as safety professionals. The effort it takes to stay current on your certifications demonstrates your commitment to your profession, and the need for us to remain in good standing with our customers.

We attempted last year to make annual recertification more easily accessible with less disruption to your personal time off. The 40 hour

HAZWOPER re-certification was offered on-line through www.safetyunlimited.com. The feedback we received regarding the online training was that it was meaningful and met their needs.

One of the downsides is that in years past, the annual recertification is coupled with a meeting of the field operations team. This was a great opportunity for everyone to spend some one-on-one time with the management group,

and to allow those in the field to catch up with co-workers or meet some of them for the first time. We will work toward creating this kind of fellowship opportunity in the future.

ISS is committed to offering all employees the best training possible. Our Training Manager, Louis Wardroup, the HR department, and the operations group will continue to evaluate and improve your training experience.

Happy Birthday

JUNE

- Madrone Short– 6/4
- Tracy Steward– 6/5
- Larry Woodson– 6/9
- David Voekler– 6/22
- Dana Allen– 6/25
- Dean Jones– 6/27
- Jason Wilke– 6/28

JULY

- JD Wallace– 7/1
- John Singleton– 7/2
- Sheila Trosclair– 7/2
- Braden Baugh– 7/4
- Andy Evans– 7/6
- Matt Manuel– 7/8
- Joey Fleming– 7/11
- Joe McCarty– 7/12
- John Maguire– 7/16
- Ben Vannier– 7/17
- Trey Speyrer– 7/18
- Thomas Purvis– 7/19
- Frank Hernandez– 7/21
- Nick Atkinson– 7/25
- Mark Lafleur– 7/28

Phillip Ruffner– 7/28

Howard Short– 7/31

AUGUST

- Roger Jennings– 8/2
- Jeff Ramin– 8/2
- Meko Belair– 8/3
- Mikey Bertrand– 8/10
- Bernard Levy– 8/10
- Malcom Wise– 8/15

Robert Bourque– 8/17

Zachary Alario– 8/18

Chris Lafleur– 8/19

Sammy Martin– 8/21

Gabriel Velasco– 8/21

Will LaDuke– 8/31

SEPTEMBER

- Damon Leblanc– 9/1
- Charles May– 9/1
- Jack Rasmussen– 9/3
- Davin Smith– 9/8
- Terry Majors– 9/14
- Eddie Harper– 9/17
- Charles Doiron– 9/18
- Scott Gatlin– 9/19

Jason Vannier– 9/23

Billy Hartley– 9/26

Joseph Bullock– 9/28

Larry Smith– 9/30

OCTOBER

- Ed Nope– 10/4
- Terry Meehan– 10/5
- Gus Martin– 10/6
- Holly Martin– 10/7

Timothy Ballard– 10/11

Wess Frentz– 10/11

Tommy Weldon– 10/11

Clayton Kraemer– 10/12

Keith O'Fallon– 10/12

Halie Goodrich– 10/13

David Louis– 10/18

Kerwin Schulze– 10/18

Brandon Breaux– 10/26

Tony Wheelington– 10/26

Mike Billeaudeau– 10/28

Rainey Schexnider– 10/28

NOVEMBER

Chris Conway– 11/1

Davd Mize– 11/1

Heath Hulin– 11/7

Mike Hales– 11/10

Ashley Chapman– 11/12

Joey Guillot– 11/13

John Goode– 11/14

Jacob Goodwin– 11/16

Trey Hollingsworth– 11/16

Ray Flores– 11/18

David Steward– 11/25

Jamie Yeager– 11/28

Ryan Lambert– 11/30

DECEMBER

Alan Stewart– 12/2

Ronnie Oliver– 12/3

Teddy Goulas– 12/4

Gerald Johnson– 12/4

Stephen Gray– 12/11

Larry Harbison– 12/13

Richard Sanderson– 12/13

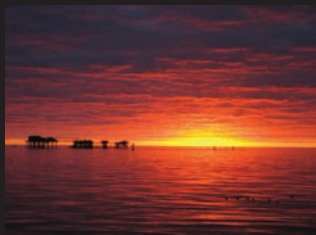
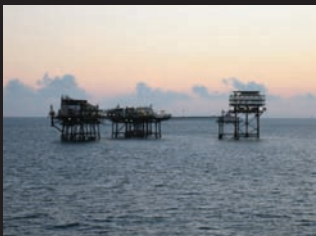
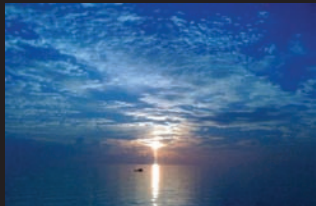
Mike Lafleur– 12/19

Sandy Goodwin– 12/23

Adam Stewart– 12/23

Stephen Hutchison– 12/28

Adam Dardenne– 12/31



Photos courtesy of Mikey Bertrand

Congratulations

We would like to congratulate Stephanie and her husband, Matt Martin, on the birth of their beautiful baby boy on July 15, 2010 at 5:25 PM. Graham Bradley Martin (pictured below) weighed in at 5lbs 13oz, 19.75 inches long. Both mother and baby are doing great!



Trey Hollingsworth's wife, Heidi gave birth to a son, William Henry on July 29, 2010. At birth, he weighed 7.13 lbs, 21 inches long. Best wishes to your family.



Congratulations to Jim Simon, Craig Blanchard and Chris Lafleur on their children's graduation from Teurlings Catholic High School in May 2010. Jim's daughter, Christina

was valedictorian of the senior class and began attending the University of Louisiana at Lafayette (ULL) in January, majoring in Biology. Craig's son, Steven began studying Nursing at Nichols State University where he was awarded a baseball scholarship. Chris' daughter, Heather is also attending ULL and is majoring in Dental Hygiene.



Pictured from left: Christina & Jim Simon, Craig & Steven Blanchard, Chris & Heather Lafleur

Lindsay Speyrer gave birth to a handsome baby boy (weighing in at 7.7 lbs), Oliver on February 10, 2011. Congratulations to Trey & Lindsay on your newest addition to the family (pictured below).



Madison Saunier, daughter of Scott Saunier, will graduate from Delcambre High School in May 2011. Her accomplishments include Student of the Year, Homecoming Queen, Senior Class President, varsity cheerleading captain and 2010 Farm Bureau Queen. She also holds office in numerous school clubs. Madison will begin college in the Fall of 2011 and will major in Pharmacy.



Pictured above, Madison Saunier

Davin and Kim Smith welcomed a baby boy, Lan Isaac on June 8, 2010 at 5:56 AM. Pictured below are Davin, David and Lan Smith.



Want to share news with us? Submit your family's announcements and photos to mellison@indsg.com.

Wellness Cuts Cost for Employee

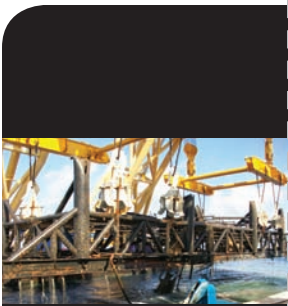
On December 13, 2010, Chris Lafleur engaged a licensed health care provider of the Ideal Protein Weight Loss Program. This visit was prompted by unfavorable physical results for Chris (high blood pressure, high cholesterol, and high triglycerides). At the start of Chris' program, he weighed 280 pounds and his waist measured 49 inches.

On January 25, 2010, Chris took his follow-up physical and all lab values were in normal limits. His doctor cut his medication intake previously prescribed (to control his blood pressure, cholesterol and Type 2 diabetes) by half. Chris achieved these results by making a lifestyle change to include eating healthier foods

and smaller portions.

As of March 10th, Mr. Lafleur weighed in at 230 pounds (a loss of 50 pounds in less than 3 months) and he had lost 10 inches in his waistline. Contact Chris for more information on his transformation.





Photos display deck sections, piping and production equipment that broke free from the jacket legs supporting them.



Bottom Feeder

The Versabar Bottom Feeder is a massive structure that consists of 2 barges with 2 fixed gantry cranes and a total lifting capacity of 4400 tons. The Bottom Feeder has a standing height of over 10 stories.

From May to October of 2009, David Louis (ISS Safety Coordinator) worked on the Versabar Bottom Feeder.

“The majority of the salvage recovered by the Bottom Feeder, was production and drilling rigs that were knocked down by hurricanes in the Gulf of Mexico. These rigs ranged in weight from 800 to 2000 tons. Once the platforms were removed from the gulf floor, they were placed on a barge and sent to a salvage yard onshore,” explains David Louis.

The Bottom Feeder was a 24/7 operation, with 25 personnel on board, splitting work

between the day and night shifts.

There were many safety issues, including personnel working outside of the handrails while deploying the anchoring system for the Bottom Feeder. There were also line of fire issues with the winch cables, pinch points and body placement, as well as high noise (hearing protection and communication issues).

Other safety concerns included personnel transfer, as workers were transported (twice daily) from the support vessels to the Bottom Feeder and back.

“Overall this was a very good working experience as there were many challenges as far as maintaining a safe working environment. The crew was very cooperative and safety conscious and adapted very well to proactive safety measures,” stated David Louis.



Mark your Calendar!

March 19, 2011
Susan G. Komen Walk for the Cure Lafayette, LA

Customer Feedback

Job Performance Evaluation on Barry Keever HES Facilitator from Chevron Supervisor: “Barry has worked for me for the last four plus years. He does many things for CPG and works with a variety of personnel including Operators, Construction crews, Wireline, Crane Mechanics, Paint and I&E crews. He also performs

sound surveys, living quarter assessments and fills in for our OA’s when they are on vacation. He communicates well with operations management, supervisors and all crew members that he works with. He gives a lot of good information during safety meetings and gets the crew members involved

in the meetings. Barry has a good understanding of Chevrons’ OE Manuel, Polices & Procedures and Safe Work Practices, which includes all of our permits. He is big part of the CPG team and we are glad to have him work with us.”

Employment Anniversaries



THANK YOU

MAY

Paul Perron– 7 yrs

JUNE

Zachary Alario– 3 yrs
Eddie Harper– 3 yrs
Frank Hernandez– 3 yrs
Stephen Hutchison– 5 yrs
Jeremy Manuel– 5 yrs
Jonathan Robbins– 3 yrs
Davin Smith– 4 yrs
Tony Wheelington– 4 yrs
Jamie Yeager– 5 yrs

JULY

Mark Lafleur– 4 yrs

AUGUST

Bo Blanchard– 3 yrs
Chris Conway– 3 yrs
Cecil Delaughter– 3 yrs
John Goode– 4 yrs
Halie Goodrich– 3 yrs

SEPTEMBER

David Bass– 3 yrs
Brandon Breaux– 3 yrs
Adam Dardenne– 3 yrs
Misty Ellison– 3 yrs
Michael Hales– 3 yrs
Clayton Kraemer– 3 yrs
David Leblanc– 3 yrs
Matt Manuel– 4 yrs
Terry Meehan– 3 yrs
John Nail– 3 yrs

Scott Saunier– 3 yrs

OCTOBER

Stephen Gray– 3 yrs
Darren Harris– 5 yrs
Brent Keever– 3 yrs
Carlton Larson– 3 yrs
John Maguire– 3 yrs
Ray Pounds– 3 yrs
Louis Wardroup– 3 yrs

NOVEMBER

Braden Baugh– 3 yrs
Daniel Bertrand– 5 yrs
Mikey Bertrand– 5 yrs
Craig Blanchard– 5 yrs
Trudy Broussard– 5 yrs
Ryan Cormier– 5 yrs

Andy Evans– 5 yrs
Tom Goodner– 5 yrs
Chris Lafleur– 3 yrs
Sammy Martin– 3 yrs
Bo Massey– 5 yrs
Ed Mury– 2 yr
Walter Sampson– 3 yrs
Richard Sanderson– 3 yrs
Rainey Schexnider– 3 yrs
Jim Simon– 3 yrs
Tracy Steward– 5 yrs

DECEMBER

Timothee Durant– 3 yrs
Gerald Monceaux– 5 yrs
Larry Woodson– 3 yrs

Welcome to our Team



We would like to welcome Blake Dore to the ISG family. Blake graduated from the University of Louisiana at Lafayette (ULL) in 2007 with a degree in Public Relations and minor in English. After college, he worked at an insurance company, selling commercial insurance to include general liability and property.

Blake Dore, Course Builder/ Technical Support/Sales & Marketing, was hired in April of 2010 with OQSG. His duties include writing courses, providing technical support for customers and managing

the OQSG Reseller Program to include market research and sales coordination.

Royale Jockers joined our team in July of 2010 after moving to Louisiana from Seattle, Washington. She graduated from Western Washington University in Communications in 2006. Her experience as an Administrative Assistant for a property management company in Bellevue, Washington has been a great asset for ISS with her position as Logistics Coordinator.

Royale is married to Ryan,

they have a 3 year old son named Kamryn and are expecting another addition to their family in May.

Please also welcome our Accounting Assistant, Vandy Dokketh. She obtained a BA in Finance from the University of Louisiana at Lafayette and was a member of the Finance Management Association (FMA). Vandy held the position of Quality Control Clerk at Dynamic Industries for the past year. She speaks three languages and loves to shop!

ISG has partnered with Snap Fitness Corporate Wellness Program. As a corporate member we all receive free enrollment (\$49 value) and 10% off of membership dues. Call and join today!





600 Jefferson Street
Suite 1200
Lafayette, LA 70501

Message from the President

I wish to express my sincere appreciation for all that each of you do to make ISG successful. It's hard to believe 2010 has passed, and we are nearing the end of the first quarter of 2011. As I reflect on 2010, I realize how blessed we are to have such an extraordinary group of people, both the office staff and those who work hard in the field. Believe me it doesn't go unnoticed.

ISG experienced great success through stability and moderate growth in 2010, but of course we had our challenges as well. As we continue to expand our operations, one of the initiatives was to seek opportunities through broadening our customer base, and secure additional land work in the popular shale areas of North Louisiana and South Texas. We were successful in placing a number of safety techs in the South Texas area, and our view is that additional growth opportunities are within our reach. I congratulate Darren Harris for spearheading this effort. We also continue to explore

opportunities within our current customer base in the Gulf of Mexico, as many of them are shifting focus to federally mandated plug and abandonment activities as a result of drilling permit difficulties in the aftermath of the BP oil spill (as described in article on page 1).

Our response to the oil spill presented quite a challenge. Everything was moving at such a rapid pace that it placed a bit of stress on our operations. We had so many people deployed in different areas requiring project assignments, transportation, lodging, and we often had circumstances where plans made were completely reversed on a moment's notice. I am so proud of the field safety personnel, operations team, HR, and accounting department for responding in such an expeditious and professional way.

Strategic growth in popular land based areas, improving operational efficiencies, improving communications to you in the field, and looking for opportunities

to support our customers in complying with the new BOEM regulations (mainly in the area of competency assessments) are a few of our immediate goals. We will be revamping our web site and an employee intranet to improve employee communications by offering worthwhile information, and to streamline access to various reports and documents that make us more productive. We are particularly excited about incorporating social media (like Facebook and Twitter) into our web site to keep the information current and reach a broader audience.

I am really proud of our accomplishments in 2010, and believe this year will be even better. I again want to express my appreciation for your hard work and dedication to ISG.

Respectfully,

A handwritten signature in black ink that reads 'Ray M. Flores'.

Ray M. Flores